

marcone | SUPPLY

Appliance, Cooling & Property

FACTORY LINKS UN & PW

Alliance (Speed Queen commercial & new domestic)

<http://extranet.alliances.net/>

user name: alliance@marcone.com

password: marcone

When home page comes up, click on "Parts" at top of page. Put cursor on "Parts Connection", slide right and click on "Parts Connection Commercial". When "Parts Connection" opens, select desired box.

AppliancePartsPros.com (excellent site to see a picture of a part)

<http://www.appliancepartspros.com/>

No password needed

Bertazzoni

<http://claimworks.servicepower.com>

Log in using the following user name and password combination and click "Submit".

user name: MAR54354 (case sensitive)

password: bsihqopk (case sensitive)

When the next screen comes up, click on "Literature"

On next screen, Make sure "Bertazzoni" is selected. Select the "Service Manual" list from the "Literature Type" drop down box. Leave the "Model" box empty and then click the "Search" button.

Find the Model number that you are looking for; they will only list the beginning of the models. Click on desired model to open breakdown.

<http://us.bertazzoni.com>

Bosch

[https://portal.bsh-partner.com/portal\(bD1lbg==\)/LoginFrame.htm?PORTAL_REGIONINDEX=20](https://portal.bsh-partner.com/portal(bD1lbg==)/LoginFrame.htm?PORTAL_REGIONINDEX=20)

user name: marcone-ct

password: parts1

When page comes up, click on "Service" in the upper left corner, then click on "QuickFinder FullScreen". Then when the next window opens, insert your model in the box under "Product" and press "Enter".

Broan

<http://parts.broan-nutone.com/broan/Shop>

No password needed

Crosley

The following refrigerator models were built by Mabe for Crosley Corp. We do not yet carry parts for Mabe. The customer will need to call Crosley at: 336.761.1212 for parts.

CR08FFA, FFW	CR16SS	CCR13FFW, SS	CF50MRW
CR09FFA, FFW	CCR08FFW	CCR16SS	CR10FRW
CR11FFW	CCR09FFW	CRS40SS, W	CR36MRW
CR13FFW	CCR12FFW	CRS90W	CR95MRW

Dacor

<https://service.dacor.com/Login.aspx>

user name: P3213 (case sensitive)

password: marcone1 (case sensitive)

Select type of appliance from left column.

Then find your model series, click on the "+" in front of it and then click on "Parts"

Deflect-o

<http://www.deflecto.com/>

When site comes up, click on "Products"

On next page, click on "air distribution products" in left column.

Then just select the venting category you need.

Electrolux Home Products B2B Portal (for checking availability & sub numbers) (also accessed off of Marcone Journal)

<http://b2b.electrolux-na.com/>

User Id: 31094001d

Password: apple1

Click on "Login", and then click on "Parts Info" in left column.

Electrolux International

<http://www.electrolux-la.com/>

A screen will appear asking for user ID & password

user ID 02022050

password T801L361(case sensitive) press enter

In left column click on "Parts and Services"

At top of screen 2 boxes will appear

a) search model number & search part number

b) type in basic model # (ex. LCE7)

c) a list of all models w/LCE7 will appear

d) point cursor to the word view next to model selected , press enter & lookup as a normal research

Encompass Parts Distribution (check here for Haier parts pricing and/or availability)

<http://www.encompassparts.com/>

Account Number: 50699

Password: 6841868

Fisher & Paykel

<https://www.cbw.fp.co.nz/login.cfm>

Login ID: Marcone-Supply

Password: 625477

When site opens, click on "Parts Ordering" in the left column.

On the next screen, under "Product Search" select the type of appliance desired next to "Product Type" and click on "Search".

A list of model will then appear on the right side of the page under "Product Results".

Find desired model and click on "View Details" to the right of it.

On the next page, select area of appliance desired under "Product Section".

After the parts list appears, click on "View Drawing" just to the right of where you selected the section.

Friedrich (some new models since 2005)

http://www.friedrich.com/pdf/doc_parts.asp

Frigidaire model breakdowns (ideal for new models not yet in Pics. & Images).

<http://b2b.frigidaire.com/support/manuals.asp>

Just type in model and click "Search".

Frigidaire Commercial

<http://www.frigidairecommercial.com/>

Click on "Products" at the top, then select a model from the left column.

General Electric (also accessed off of Marcone Journal)

<https://customernet.geappliances.com/Customernet/index.html>

Each person will need to set up their own personal User Id & Password for this site.

Karen Collier in Tampa is a great help in stepping you through the process.

Goodman (Amana & Goodman HVAC products)

<http://www.goodmanmfg.com/>

Click on "PARTNER LINK" at bottom center of page

When next page comes up enter the following:

User ID: goodman

Password: dealer

Click on "GO".

On the next screen click on "Info Finder".

Under "Literature Search"

Type in model number (complete or partial) (example: PTH123B35)

Select "Literature Type" (usually "Parts Manual")

Leave "Product Type" on "ALL"

Click on "Display"

A list of model & mfg. #'s will appear.

Click on the **red** literature number of the model & mfg # that you have. (ex. model # PTH123B35 with mfg # P1248809R shows literature # **RP4220029**)

A parts manual will then open up for you.

Greenwald

<http://www.greenwaldindustries.com/Products/default.asp?ID=1>

Haier (also accessed off of Marcone Journal)

<http://tsp.haier.net/tsp>

See Haier Tutorial on Call Center tab

UN: ASCUS537

PW: Haier2014

To check price and/or availability of a Haier part: see Encompass

LG

<http://gsfs-america.lge.com/login.jsp>

User name: KARENC (all caps)

Password: parts2015* (all lower case)

Can only be used in IE.

Magic Chef (aka MC Appliance) (for products built by the E-Wave division of Daewoo)

<http://www.mcappliance.com/partorder.aspx>

When site opens, select a model from drop down box.

After a model is selected, then select a part from the "Choose Part Description" drop down box. (Only parts listed are being supplied by factory.)

MA-Line

http://www.ma-line.com/HTML/L1_downloads.html

Product Catalog

Mars (Motors & Armatures)

<http://www.marsm-a.com/cgi-bin/lansaweb?procfun+wordpr01+webfunc+ML6>

Product Catalog

For access to website just use: www.marsma-a.com

Account number: 34900

User ID: MAAPMARS

Password: VENUS

Maytag Tools (NIS)

<http://www.maytaggenuineparts.com/>

Click on "Begin Browsing" for Maytag tools and accessories

Nutone

<http://parts.broan-nutone.com/nutone/Shop?dsp=searchhome>

No password needed

Peerless-Premier: (they also build Holiday ranges)

<http://www.premierrange.com/index.php>

Click on "Shop Parts" and then select Electric Range, Gas Range, or Pro Series.

QB Products

<https://www.qbproducts.com/appliance-parts-division/faces/index.jsp>

Cross Reference

RepairClinic.com (excellent site for a remote agent to see a picture of a part)

<http://www.repairclinic.com/0070.asp>

No password needed

RobertShaw see Uni-Line

Samsung

<http://gspn3.samsungcsportal.com/index.jsp>

User ID: happyelephant2014

Password: samparts2015*

Please see : [New Samsung Site Tutorial](#) under the Marcone Call Center Link from home page on the Journal

Scotsman

www.scotsman-ice.com

When site opens, hold your mouse over "Sales and Service" and choose "Parts Lists" from the drop down menu.

A list of Model #'s will open and you can find the Model # needed and click on it.

Sealed Unit Parts Co. Inc. (Supco)

<http://www.supco.com/>

Product catalogs

Sears Commercial Parts Direct (not to be given to retail)

<https://commercial.searspartsdirect.com/partsdirect/commercialLogin.pd>

Login ID: Marcone

Password: parts1

Sears Model Lookups

<http://www.searspartsdirect.com/partsdirect/index.action?sid=PSHx20080114x00001>

No password needed

Stevens (Escort) Hand Trucks

<http://www.stevensmfg.com/>

When the site comes up, click on "HANDTRUCKS" at the bottom of page

U-Line

<http://www.u-line.com/>

Select North American, then English, then go to trade resources then under retailers and services select service login

Then put in the email and password info below

Email address (instead of user ID) : team.research@marcone.com

password (case sensitive): research2012

Then click "Login"

Newer models will be found under "Products". For older models click on "Discontinued Models" under "Documentation".

Note: Any model not listed on website must be factory researched by model AND serial no.

Uni-Line

<http://www.icca.invensys.com/uniline/index.htm>

RobertShaw Cross Reference & Catalog

Viking

www.allvikingparts.com

No PW needed

<http://www.lvdistributes.com/parts.htm>

No PW needed

Whirlpool B2B site

<https://parts.whirlpoolcorp.com>

Login: Cerritos1

Password: Marcone1 (case sensitive)

Whirlpool Model Lookups

<http://www.whirlpoolparts.ca/POL/repair>

Model breakdowns for newer Whirlpool built products.

No password needed

Whirlpool Product Literature

http://shared.whirlpoolcorp.com/product_literature/search.jsp

Online owner's manuals, warranty guides, & installation instructions.

Whirlpool Service Matters

<https://www.servicematters.com/default.htm>

ID : SMsub2010 (case sensitive)

Password: Tech2014 (case sensitive)

Whirlpool Water Filter Finder

http://shared.whirlpoolcorp.com/shareservices/filterfinder/filter_search.jsp?siteCd=WHRCOM

Step by step filter identifier by model or type of refrigerator